



## ACCEPTABLE USE POLICY

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING OUR SYSTEM

### 1. BY USING OUR SYSTEM YOU ACCEPT THESE TERMS

By using the Janison Cloud Learning Management System (the 'System'), you confirm that you accept these terms of use and that you agree to comply with them. If you do not agree to these terms, you must not use our System.

### 2. WE MAY MAKE CHANGES TO THESE TERMS

We amend these terms from time to time. Every time you wish to use our System, please check these terms to ensure you understand the terms that apply at that time. These terms were most recently updated in December 2018.

### 3. WE MAY MAKE CHANGES TO OUR SYSTEM

We may update and change our System from time to time to reflect changes to our products, our users' needs and our business priorities.

### 4. YOU MUST KEEP YOUR ACCOUNT DETAILS SAFE

If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms of use.

If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us at [support@janison.com.au](mailto:support@janison.com.au)

### 5. UNACCEPTABLE USE

5.1 Janison requires that all customers and other users of the System conduct themselves with respect for others. In particular, please observe the following rules in your use of the System:

- a) *Abusive Behaviour*: Do not harass, threaten, or defame any person or entity. Do not contact any person who has requested no further contact. Do not use ethnic or religious slurs against any person or group.
- b) *Privacy*: Do not violate the privacy rights of any person. Do not collect or disclose any personal address, social security number, or other personally identifiable information without each holder's written permission. Do not cooperate in or facilitate identity theft.
- c) *Intellectual Property*: Do not infringe upon the copyrights, trademark rights, trade secret rights, or other intellectual property rights of any person or entity. Do not reproduce, publish, or disseminate software, audio recordings, video recordings, photographs, articles, or other works of authorship without the written permission of the copyright holder.
- d) *Hacking, Viruses, & Network Attacks*: Do not access any computer or communications

system without authorization, including the computers used to provide the Service. Do not attempt to penetrate or disable any security system. Do not intentionally distribute a computer virus, launch a denial of service attack, or in any other way attempt to interfere with the functioning of any computer, communications system, or website. Do not attempt to access or otherwise interfere with the accounts of other users of the Service.

- e) *Spam*: Do not send bulk unsolicited e-mails (“Spam”) or sell or market any product or service advertised by or connected with Spam. Do not facilitate or cooperate in the dissemination of Spam in any way.
- f) *Fraud*: Do not issue fraudulent offers to sell or buy products, services, or investments. Do not mislead anyone about the details or nature of a commercial transaction. Do not commit fraud in any other way.
- g) *Violations of Law*: Do not violate any law.

## 6. CONSEQUENCES OF VIOLATION

Violation of this Acceptable Use Policy (this “AUP”) may lead to suspension or termination of the user’s account or legal action. In addition, the user may be required to pay for the costs of investigation and remedial action related to AUP violations. Janison reserves the right to take any other remedial action it sees fit.

## 7. REPORTING UNACCEPTABLE USE

Janison requests that anyone with information about a violation of this AUP report it via an e-mail to the following address: [support@janison.com.au](mailto:support@janison.com.au). Please provide the date and time (with time zone) of the violation and any identifying information regarding the violator, including e-mail or IP (internet protocol) address if available, as well as details of the violation.